

Phoenix Stone & Laminate, LLC
~Uncompromising Quality & Customer Service ~



Natural Stone (Granite, Quartzite, Marble & Soapstone) and Man-Made Stone (Quartz) Fabrication and Installation Warranty Information:

Phoenix Stone & Laminate offers its residential and commercial customers a ONE YEAR LIMITED WARRANTY on all installed countertops.

1. This warranty covers failures caused by defects (inherent characteristics are not defects) of improper fabrication and/or improper installation which may occur during the first year after the original installation of the product.
2. This warranty will not cover those failures that arise from any physical or chemical abuse, staining, improper maintenance, excessive heat or from any "Settling" that occurs to the residence/commercial location in which the product has been installed.
3. If during or after installation, you decide that you do not approve of the material you selected or the natural color variations and veining of your installation, replacement is not covered under this warranty. This warranty does not cover the natural characteristics of stone, which include, but are not limited to, color variations, water lines, fissures, surface pits and blemishes.
4. It is recommended that the consumer apply, or have applied, sealer at minimum every 12 months thereafter to their natural stone. Natural stone is porous and may therefore result in staining. Food or liquid stains, damage caused by chemicals or physical use or abuse are expressly excluded within this warranty.
5. This warranty is not active unless the countertops have been paid for in full to Phoenix Stone and Laminate.
6. This Limited Warranty does not cover any additional or supplemental repairs or modifications required to perform the warranty work. For example, Phoenix Stone and Laminate does not cover removal of tile or cabinetry or damage to drywall required for removal, replacement, or repair of stone surfaces.

7. Remnants that are purchased out right and are not part of a Phoenix Stone project those remnant sales are final.